



NEXT GENERATION RISK MANAGEMENT

CASE MANAGEMENT SYSTEM (CMS)

The purpose of the CMS is to record and track Work Requests and all the information related to them. The CMS is integrated with SASSI® and is an additional tool to assist in facilities management.

FEATURES

The CMS holds the following information:

- Clients
- People within a client's organisation
- Clients' Properties
- Security access levels
- Cases (Work Requests)
- Work Steps (Tasks within a case)
- Resource and costs estimates
- Purchase orders received from clients
- Timesheets
- Actual resources used and costs incurred
- Invoices issued to clients
- Documents relating to a case or work step
- Diary notes relating to work steps

Like all of SASSI® Web's products, the CMS is based on the Software as a Service (SaaS) model.

The system can be accessed anywhere that there is internet access. All that is needed is a browser, username and password.

Access to various features within the system is controlled by the users' roles.

Both clients and service providers can access the system and get information relevant to their needs.